

## WORLD CUP PLAY OFFS- TICKETING INFORMATION

2022 WORLD CUP PLAY OFFS  
 WALES V AUSTRIA & WALES V SCOTLAND/UKRAINE  
 THURSDAY 24<sup>TH</sup> AND TUESDAY 29<sup>TH</sup> MARCH 2022  
 BOTH MATCHES KICK OFF @ 7.45PM  
 CARDIFF CITY STADIUM



Tickets for the above matches will go on sale online from 10am on Monday 7<sup>th</sup> February.

### GENERAL ADMISSION MATCH TICKET PRICES

Category / Location	Adult	Senior Citizen (65+)	Young Adult (17-21)	Junior (16 and under)
Level 3 GS Ticket Only	£65.00	£50.00	£50.00	£35.00
Level 4 Grandstand	£55.00	£40.00	£40.00	£25.00
Category 1	£40.00	£30.00	£30.00	£15.00
Category 2	£35.00	£25.00	£25.00	£10.00
Category 3	£30.00	£20.00	£20.00	£5.00

### WALES V AUSTRIA

	Requirements	Max. Tickets	On Sale Dates
Stage 1	Red Wall Adult/Junior Membership <u>AND</u> Belarus/Belgium Double Ticket assigned to the individual's account.  <i>8,259 qualify in this stage</i>	2 Per Eligible Member	10am Monday 7 <sup>th</sup> February
Stage 2	Red Wall Adult/Junior Membership	2 Per Member	10am Monday 14 <sup>th</sup> February
Stage 3	General Sale	2 Per Booking <i>Subject to change</i>	10am Monday 28 <sup>th</sup> February (subject to availability)

### WALES V SCOTLAND/UKRAINE

	Requirements	Max. Tickets	On Sale Dates
Stage 1	Red Wall Adult/Junior Membership <u>AND</u> Belarus/Belgium Double Ticket assigned to the individual's account.  <i>8,259 qualify in this stage</i>	2 Per Eligible Member	10am Monday 7 <sup>th</sup> February
Stage 2	Red Wall Adult/Junior Membership*	2 Per Member	10am Monday 14 <sup>th</sup> February
Stage 3	General Sale (Must have previous Wales booking history from the last five years)	2 Per Booking <i>Subject to change</i>	10am Monday 28 <sup>th</sup> February (subject to availability)

**\* For security reasons, and to minimise the possibility of away supporters booking in the home end, this stage (stage 2) will be limited to Red Wall members who either signed up before the date of the Play-off draw (26/11/2021) or signed up on or after the date of the draw but have Wales booking/membership history from the last five years on their Red Wall account.**

## HOW TO BOOK

Tickets can be booked through the FAW website, [www.faw.cymru/tickets](http://www.faw.cymru/tickets). The FAW booking line is no longer in use.

## HOSPITALITY

Hospitality packages are not available for these matches. There will be a seat-only option for Level 3 Grandstand, this will go on sale through the ticketing website and will be subject to the same membership requirements and priority stages.

## BOOKING FEES

£2 per ticket

£2 transaction fee (per booking)

£3 per paper ticket per match (digital tickets do not incur this charge)

## AWAY FANS

Away fans should book through the visiting association.

## DISABLED SUPPORTERS

Disabled supporters can book through the Cardiff City Stadium ticket office on 03333 111920.

One free carer with paying wheelchair or ambulant disabled ticket. Must provide proof of higher rate of disability allowance if they haven't already done so.

## MATCHDAY SALES

Subject to availability, tickets will be available to purchase from the stadium ticket office on matchday, however, supporters are strongly advised to book in advance.

## LATE BOOKINGS / COLLECTION DETAILS

Paper tickets purchased after 3pm on Friday 18<sup>th</sup> March (Austria) or Wednesday 23<sup>rd</sup> March (Scotland/Ukraine) will need to be collected at the stadium on matchday. Collections will take place from the red booth located between gates 3 & 4 of the stadium. The booth will open from approx. 2 hours before kick-off. Tickets will be left in the name of the lead booker and photo ID will need to be shown when collecting.

## KICKBACK SCHEME

Application forms for both matches will be sent to clubs and schools signed up to the FAW's kickback scheme.

## CUSTOMER SERVICE

Customer service is available by emailing [tickets@faw.co.uk](mailto:tickets@faw.co.uk). Queries will be responded to as soon as possible in the order in which they are received.

## COVID RESTRICTIONS

Following the Welsh Government's announcement on Friday 14<sup>th</sup> January 2022, those aged over 18 attending events with over 10,000 people will need an NHS COVID Pass, showing proof of vaccination or a negative lateral flow test. The pass is available at <https://gov.wales/nhs-covid-pass-prove-your-vaccination-status>.

Supporters attending the event will be required to adhere to the terms of the FAW's Code of Conduct, available at [http://contentfaw.aws-skybrid.co.uk/download\\_file/16124/](http://contentfaw.aws-skybrid.co.uk/download_file/16124/).

## STADIUM INFORMATION

Stadium Address - Cardiff City Stadium, Leckwith Road, Cardiff, CF11 8AZ

Parking - Limited spaces at stadium, sold on a first come first served basis on matchday. £10 per vehicle.

Coach Parking - Free if booked in advance through Cardiff City Stadium. £50 on the night if not pre-booked. To book coaches/minibuses in advance, email [tickets@faw.co.uk](mailto:tickets@faw.co.uk) to request a form.

Coach travel from north Wales is available from our official fan travel partner Wonky Sheep. <https://wonkysheep.co.uk/wales/>

Please check for planned roadworks/closures before you travel. Details on public transport will be shared by FAW closer to the date of the matches, through [www.faw.cymru](http://www.faw.cymru).