

INTERNATIONAL FRIENDLY

WALES V SPAIN

11.10.18 | KO 19:45 GATES OPEN 16:45





GET IN EARLY. We have enhanced security procedures in place which means it will take you longer to get into Principality Stadium than it has done in the past. Gates open at 16:45.



CHECK BEFORE YOU TRAVEL.

Be aware of road closures and public transport timetable alterations.



MAKE SURE YOU KNOW WHERE YOUR GATE IS

and allow time to get there. Not all gates face the city centre.



PROHIBITED ITEMS. Large Umbrellas, Professional Cameras, Audio / Video Recorders, Lasers or Flash Lights, Selfie Sticks, Pyrotechnics, Knives, Tasers, Mace, or Glass. For the full list visit - <u>principalitystadium.</u> <u>wales/information/ground-rules</u>



ALL BAGS ARE SEARCHED. Your waiting time will be longer if you bring a bag. We will not permit large bags into the stadium, but small bags and handbags will be allowed. We class small bags as no larger than 35cm x 40cm x 19cm.

KEY TIMES



Thursday 11 October

16:45 GATES OPEN

17:30 Road Closure

19:45 KICK-OFF

23:30 Road opens

Don't Miss Kick-off!

Gates open at 16:45, so please get in early!

Expected Crowd - 45,000

We have enhanced security procedures in place which means it will take you longer to get into Principality Stadium than it has done in the past. We don't want you to miss kick-off or the anthem.

- All bags are searched. There are separate lines for bag searches which are signposted, but please be aware you will need to allow more time if you bring a bag
- Make sure you know where your gate is and allow time to get there. Not all gates face the city centre

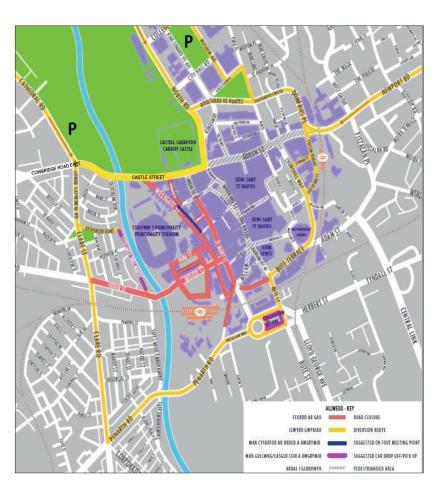
Please note:

For any pitch incursions or use of pyrotechnics at the event, the FAW reserves the right to enforce a Football Banning Order on the individual concerned

Please note, that this is an all seater stadium and persistent standing will not be tolerated

CARDIFF





ROAD CLOSURES

The game will kick off at 19.45, so the gates of the stadium will open at 16.45, with a partial city centre road closure in place from 17.30 until 23.30.

Enhanced security measures will be in place at Principality Stadium so all those that are coming to Cardiff to watch the game are strongly advised to leave plenty of time to get into the city and into the stadium.

Fans are strongly advised to leave large bags at home and pay attention to the prohibited items listed at principalitystadium.wales before they travel into the city.

From early in the day, Scott Road and Park Street will be closed as a result of the need to prepare Gate 5 and protect queuing fans.

The following roads will be closed as part of the full city centre road closure (5.30pm until11.30pm)

- Tudor Street from its junction with Clare Road to its junction with Wood Street (access for residents and traders will be permitted via Fitzhammon Embankment.)
- Plantagenet Street and Beauchamp Street from their junctions with Despenser Place to their junctions with Tudor Street (access for residents and traders will be permitted.)
- Saunders Road from its junction with St Mary Street.
- Customhouse Street throughout its length (access to private car parks will be permitted).
- Penarth Road from its junction with Saunders Road to the entrance leading to the rear
 of the Central Train Station.
- The following roads will be closed in their entirety: High Street, St Mary Street, Caroline Street, Wood Street, Central Square, Westgate Street, Quay Street, Guildhall Place, Golate, Park Street, Havelock Street and Scott Road.
- Post event, there may be a need to put a lane closure, or hold traffic on Cowbridge Road East/Castle Street adjacent to gate 1.

Additions:

Civic Centre: Access to the Civic Centre will be controlled, with access allowed only for eventday parking, limited commuter parking, loading and access to private car parks. Roads affected include: King Edward VII Avenue, Museum Avenue, City Hall Road, College Road & Gorsedd Gardens Road

Please Note: If there are any safety concerns in connection with the Central Station queuing system then Wood Street, Westgate Street, Park Street, Havelock Street, St Mary Street, Penarth Road, Saunders Road and Custom House Street will remain closed until safety concerns are remedied.

TRAVEL



PARK & RIDE

Cardiff City Stadium (Leckwith) P&R Post code: CF11 8EG

Getting There: Access from Junction 33 of the M4, then follow signage to site

Drop Off Point: Tresillian Way North, at rear of Railway Station

Distance from City Centre: 1.5miles (10-15mins)

Cost: £10 payable on the day at the car park (cash only)

Distance from City centre / Principality Stadium: 1.5miles (10-15mins)

All P&R customers are advised to follow the signage to the site at the time of their arrival

The car parks will have a staff presence from 12noon, will open at 12.30pm, with the first bus at 12:30pm. The last bus will leave the pick-up point at 11pm, with the car park closing at 11:30pm.

EVENT-DAY PARKING

Sophia Gardens (Cars) car park (Approximately, 0.5 mile walk to the Principality Stadium, Gate 2).

Getting there: Exit junction 32 of M4

Cost: £15 payable on the day at the car park (cash only)

Parking time: Car park opens at 8am and closes at midnight

Please Note: Sophia Gardens car park will be staffed until 9.30pm, all vehicles are left on site at the owner's risk, The City of Cardiff Council will not be held responsible for any theft or damage to motor vehicles or personal possessions. Any vehicles left in the car park after the closing time will be fined.

Civic Centre Event Day Parking (cars)

Getting There: Exit Junction 32 of M4, head South on A470 towards City Centre and follow signage to Civic Centre

Cost: £15 payable on the day at the car park (cash only)

Parking time: Car Park opens 8am and closes 12am (Midnight)

Civic Centre Event Day Parking (Coaches & Mini Buses)

Getting There: Exit Junction 32 of M4, head South on A470 towards City Centre and follow signage to Civic Centre

Cost: £20 payable on the day at the car park (cash only)

Parking time: Car Park opens 8am and closes 12am (Midnight)

SHOPPING PARKING

Shoppers are advised to make use of the dedicated Shopping Park & Ride sites at Pentwyn or County Hall. Other city centre car parks are also available: North Road Car Parks, St David's Shopping Centre, John Lewis, Capitol Shopping Centre, and NCP (Adam Street, Dumfries Place and Greyfriars Road)

DISABLED PARKING

Disabled drivers are advised to use Sophia Gardens. Disabled parking is also available at various private car parks. Please check individual websites for availability.

TRAVEL



RAIL

Great Western Railway

Further information is available via the following link - www.GWR.com

Arriva Trains Wales

Arriva Trains Wales is advising all customers attending the match, to take the earliest service possible into Cardiff as train services in the area will be busy.

Customers to buy a ticket before they board the train and to buy a return ticket on their outward journey if planning to take the train home

Extra capacity will be added where possible; however pre and post-match services are expected to be extremely busy. Customers are advised to check their last train home and to arrive at the station in plenty of time to filter through the post-match queueing systems that will be in place at Cardiff Central (for mainline services) and at Cardiff Queen Street (for local Cardiff and Valleys services).

After the match, customers for local Cardiff and Valleys routes must use Cardiff Queen Street station.

Passengers are advised to plan their journey in advance at www.nationalrail.co.uk or by calling Travel Line Cymru on 0800 464 0000.

MOTORWAYS & TRUNK ROADS

As with all major events, ticket holders are encouraged to plan their travel well ahead and make allowances for busy motorways and trunk roads. The M4 corridor and approaches to Cardiff are expected to be very busy.

TAXIS

St Mary Street Taxi Rank (Outside House of Fraser) will close at 5pm and will re-open from 11pm.

BUS

Local Buses

Buses will be diverted out of the central city bus stops. Buses displaced from stops within the closure will relocate to either Churchill Way for the east, Greyfriars Road for the north or Tudor Street for the west.

Please visit the relevant bus operator's website for more information about your specific bus route.

National Express

National Express coaches will use Sophia Gardens as usual.

CAN YOU CYCLE OR WALK?

Those who live locally in Cardiff may want to travel by bicycle or walk. Research shows us that 52% of car trips made in the Welsh capital are less than 5km. This is a distance that can be comfortably cycled in 20 minutes.

We also know that 28% of Cardiff residents who currently do not cycle would like to do so.

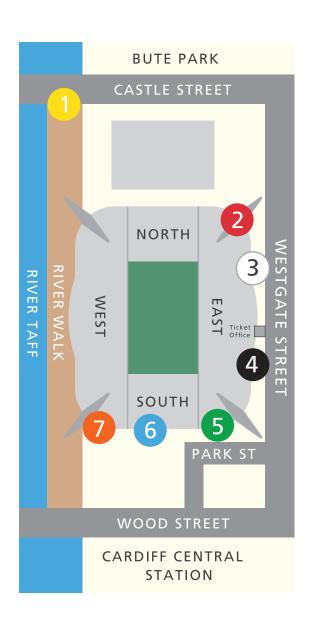
When the roads are congested this makes cycling an even more attractive option as travel by bicycle would be quicker than a car during rush hours or during big events.

PLEASE CHECK PUBLIC TRANSPORT TIMES FOR JOURNEY HOME IN ADVANCE.

*THE INFORMATION IS ACCURATE AT THE DATE OF PUBLICATION AND WILL BE SUBJECT TO CHANGE AS TRAVEL PLANS ARE UPDATED.

THE STADIUM





PLEASE ENTER VIA THE GATE NUMBER SHOWN ON YOUR TICKET UNLESS DIRECTED OTHERWISE BY THE STEWARDING TEAM

Types of Payment Accepted

Mastercard/Visa/Switch/Cash.

Ticket Office Collection

Tickets will be available to collect on the day of the event. Please bring your ticket booking reference number and credit card used to make the booking with you. The cardholder will be required to sign for the tickets.

Collection Office Address: WRU Store, Westgate Street, Cardiff (Next to Gate 3 of the Stadium)

Accessible Seating

The venue is accessible. For more details, please contact the Ticket Office on 02920 822 432. Opening Hours: Monday to Saturday 9.30am - 5.30pm.

Gates (See left)

General Rules

Entry to the stadium will be denied to any person carrying alcohol, any drink containers, recording equipment, photographic equipment, airhorn, Large umbrellas or any article (for example, a firework or flag stick) which may be used as a weapon or missile.

Please be aware that smoking is not permitted in any area of the stadium.

For any pitch incursions or use of pyrotechnics at the event, the FAW reserves the right to enforce a Football Banning Order on the individual concerned

Please note, that this is an all seater stadium and persistent standing will not be tolerated

For full terms and conditions, visit www.principalitystadium.wales

Children Rules

Under 16 years must be accompanied by an adult.

Food & Beverage

The Stadium offers numerous food and licensed bars. No personal food or drink items are permitted to be brought in to the venue. Contactless payments available at all outlets.

North Stand



INSIDE





Food & Beverage

Food and beverage products available on all levels throughout the stadium.

Alcohol is not permitted in the seated bowl.



Cashless Bars

Following a successful trial of Cashless Bars, we have increased the number of bars accepting card and mobile only payments.

Cashless Bars: Level 3: 301, 313, 326, 339, 342

Level 4: 404, 408, 414, 424, 429, 434

Level 6: 604, 613, 616, 620, 625, 629, 634

Cash and card payments are accepted at all other bars.



≰Pay



Merchandise

Merchandise units located on Level 3 Level 4 and Level 6. Open from 4.45pm.

Retail Unit on Westgate Street open at 3pm.

Programmes available on all levels.





Principality Stadium welcomes fan support as demonstrated by homemade signs and banners. To ensure these articles do not upset or distract others we ask that Supporters adhere to the following guidelines.

- 1. Banners should not be more than 8ft x 4ft (other banners including crowd surfing banners allowed only by prior consent).
- 2. Banners should have an appropriate fire certificate.
- 3. Banners are not placed in the eyesight of other fans.
- 4. Banners do not obstruct any signage or advertising.
- Banners should not be of a discriminatory, commercial, Political, contentious or obscene nature.
- 6. Banners that are likely to cause alarm or distress to other Groups of supporters and/or either participating Clubs, its directors and/or staff will not be allowed.

The Stadium Manager and the Safety Officer reserves the right and sole discretion to allow or remove banners at Principality Stadium.

SECURITY





SECURITY

The safety and security of all our visitors is our Top Priority.

With the recent tragic events in the UK, we are continually reviewing our security procedures at the stadium. We work very closely with South Wales Police, the Wales Extremism & Counter Terrorism Unit and our local partners to ensure that there is a coordinated and appropriate level of security in place for each and every event.

If you're coming to the stadium, please ensure you arrive in plenty of time to pass through our enhanced security checks.

Our security and stewarding teams are there for your safety. Please cooperate fully with all security personnel.



OUR BAG POLICY

Due to the current unprecedented security situation, it's better for everyone if you do not bring a bag at all. We will not permit large bags into the stadium but you will be permitted to take small bags and handbags in with you. We class small bags as no larger than 35cm x 40cm x 19cm or standard handbags. There are no bag storage facilities available at the stadium — please plan ahead if you intend travelling to Cardiff with a large bag.









PROHIBITED ITEMS

- Professional Cameras, Audio / Video Recorders
 Lasers or Flash Lights / Selfie Sticks / Golf Umbrellas
 / Pyrotechnics
- Knives, Tasers, Mace, or Glass Items
- Any Item/Action deemed to challenge public safety

The full list of prohibited items is listed on our website under 'Ground Rules'

PREPARING FOR OUR SEARCH PROCEDURES

It's really simple.

- Finish up any food and drink before you enter the stadium as you're not allowed to take these in with you.
- Head to the gate that is stated on your ticket and join one of the queues.
- The bag search lanes are clearly indicated.
- Please present yourself to one of our Search Stewards with your coat open and be prepared for a body search and to answer any questions that you may be asked.
- Once through the search procedure, present your ticket at the turnstiles and enter the stadium.





WHAT ELSE DO WE DO TO KEEP YOU SAFE?

There are many visible security measures that you may see while in and around the stadium and some that you will not:

- Each and every event is threat assessed by South Wales Police and appropriate police resources put in place in and around the stadium and the city centre.
- We also use 'sniffer dogs' in certain areas to aid in our vehicle and personnel searches.
- Together with our well-trained stewarding staff, we have a comprehensive and continually monitored CCTV system in operation at all times.
- Prior, during and post each event there will be road closure plan put into place by Cardiff City Council around the stadium, with anti-vehicle countermeasures being used.

SAFETY



REMEMBER TO COME PREPARED FOR ALL WEATHERS AND WEAR SUITABLE CLOTHING

- Small Umbrellas are permitted but cannot be used whilst the event is in progress. Strictly no golfing umbrellas are allowed inside the venue.
- Don't forget your medication if you need to take it during the day
- Remember to drink plenty of water to stay hydrated
- For everyone's safety Principality Stadium is a Zero Tolerance venue to drugs and Legal Highs
- **Look after each other** agree a meeting point if you get separated from your friends
- If you have any concerns during the day speak to our stewarding team
- Our on-site medical staff are there to help you if you feel unwell.
- **Challenge 25 will be in operation** Please remember ID if you are lucky enough to look younger than you are!



IMPORTANT PLEASE NOTE BANNED AND PROHIBITED ITEMS

WE APOLOGISE BUT ANY ITEM NOT
ALLOWED INTO THE VENUE BY SECURITY
STAFF REMAINS THE RESPONSIBILITY OF
ITS OWNER AND THE VENUE WILL NOT
TAKE ANY RESPONSIBILITY FOR ITEMS
SURRENDERED. ITEMS LEFT OUTSIDE WILL
BE REMOVED AND DISPOSED OF.

CUSTOMERS WISHING TO KEEP AN ITEM SHOULD TAKE THE ITEM TO AN AREA FOR SAFE KEEPING SUCH AS THEIR VEHICLE.

THERE IS NO CLOAKROOM FACILITY ON SITE.



NO RE-ENTRY POLICY

WE OPERATE A STRICT NO RE-ENTRY POLICY.

IF YOU LEAVE THE BUILDING THEN YOU WILL BE REFUSED ACCESS BACK INSIDE.





WILL THE ROOF BE OPEN OR CLOSED?

The decision regarding the stadium roof will be made 24hrs before kick-off. Please ensure that you wear appropriate clothing for all weather conditions.

CAN I BRING AN UMBRELLA?

Small umbrellas will be permitted, however no large/golf umbrellas will be permitted beyond the search lines.

WHAT FOOD AND DRINK WILL BE AVAILABLE?

We will have a number of hot and cold food outlets available, with a variety of offerings, available around the stadium concourse. There will be a number of dedicated kiosks and bars selling soft and alcoholic drinks both on the concourse.

Alcohol is not permitted in the seated bowl.

CAN I BRING MY OWN FOOD AND DRINK?

Sorry, but this is not permitted. There are plenty of food and drinks outlets within Principality Stadium to suit a variety of tastes.

MY TICKET HASN'T ARRIVED YET. WHAT SHOULD I DO?

If your tickets haven't arrived, please contact the agent you booked via.

CAN I TAKE PICTURES AT THE EVENT?

Yes, we encourage you to share your experiences on social media. Please note, no professional cameras/ video-cameras will be permitted.

CAN I BRING PERFUME/AFTERSHAVE?

No. We don't allow any liquids or glass bottles into the venue so we advise not bringing perfume or aftershave, otherwise you will have to dispose of this before entry.

ARE THERE ANY AGE RESTRICTIONS?

Under 16 years must be accompanied by an adult.

WHERE CAN I BUY MERCHANDISE?

There will be a number of merchandise outlets available both outside and inside the stadium.

IS THERE AN ATM ONSITE?

There are no ATMs available onsite. You can use cash and card at all bars and kiosks.

IS THERE A CLOAKROOM ONSITE?

No, there is no cloakroom facility available for this event.

THE STADIUM OPERATES ON A NO READMISSION POLICY.

